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| --- | --- |
| Dataset Name | Work Order Management Module |
| Update Frequency | Daily |
| Dataset Description | Work Orders associated with Customer Service Requests |
| Dataset Keywords | Work Orders; Maintenance |

## Column Information

| Column Name | Column Description | Data Type | Term, Acronym, or Code Definitions | Additional Notes  (where applicable, include the range of possible values, units of measure, how to interpret null/zero values, whether there are specific relationships between columns, and information on column source) |
| --- | --- | --- | --- | --- |
| SVC\_REQUEST\_NUMBER | Link to Service Requests where applicable | integer | ServiceRequest | Where applicable |
| WORKORDER\_NUMBER | Unique work order number | integer | WorkOrderNumber | Required field |
| WORKORDER\_ACTIVITY\_CODE | Activity being performed | varchar(12) | ActivityCode | User defined code |
| WORKORDER\_ACTIVITY\_DESCRIPTION | Literal descriptor of activity | varchar(300) | ActDesc | Description for the activity |
| WORKORDER\_STARTED | When work order started | DateTime | - | - |
| WORKORDER\_COMPLETED | When work order was completed | DateTime | - | - |
| WORKORDER\_ADDED | When work order was added into system | DateTime | - | - |
| TIME\_STAMP | When work order data was exported from system | DateTime | - | - |